

COMPLETE CARE PROGRAM

All-Inclusive Service Plan

Our new Complete Care program is leading the industry and changing the landscape of managed services.

Unlike traditional managed service contracts that have exclusions, our Complete Care program covers everything. What does this mean? No more extra bills for special projects, new device installs, office moves or anything in between. It's all covered!

AND, every Complete Care client gets their own IT team dedicated to supporting their business technology needs. Teams include Help Desk Support, System Engineer, Advanced System Engineer & CTO.

Stop tracking hours and IT invoices. Call us today at 781-871-0709 and sign-up for Complete Care by aNetworks.

We've got you covered!

What is included in Complete Care

- 24x7 Monitoring and Alerting
- Anti-virus Protection
- Anti-spyware Protection
- Remote Session Software
- Windows and 3rd Party Patch Management
- Comprehensive Tracking of Software and Hardware
- US-based Help Desk Team
- Unlimited Priority Support from our Service Desk
- Unlimited On-site Support
- Office 365 (E1)
- MailGuard Email Filtering & Encryption
- Backup Monitoring and remediation
- Quarterly Non-Critical Patch Deployment
- System Refreshes
- Switch, Firewall, and Router Updates
- 3rd Party Application Support
- ISP Management
- Printer Management
- Phone System Management
- Technology Purchasing Support
- New Hardware Replacement
- Software Deployments and Support
- Monthly Strategy Meetings
- Special Projects
- Server Backups
- Night and Weekend Work
- Unlimited Cloud Storage
- Technology Relocation
- Technology Training